

**Authority Mission Statement and Performance Measurements**

**Name of Public Authority:**

New York City Health and Hospitals Corporation (“NYC Health + Hospitals”)

**Public Authority's Mission Statement:**

To extend equally to all New Yorkers, regardless of their ability to pay, comprehensive health services of the highest quality in an atmosphere of humane care, dignity and respect;

To promote and protect, as both innovator and advocate, the health, welfare and safety of the people of the City of New York;

To join with other health workers and with communities in a partnership which will enable each of our institutions to promote and protect health in its fullest sense -- the total physical, mental and social well-being of the people.

**Date Adopted:** October 26, 2017

**List of Performance Measurements:**

	<b>Indicator</b>	<b>FY 2016</b>	<b>FY 2017</b>	<b>Desired direction</b>
1	Eligible women receiving a mammogram screening (%)	76.4%	75.4%	Up
2	Emergency room revisits for adult asthma patients (%)	6.2%	6.9%	Down
3	Emergency room revisits for pediatric asthma patients (%)	3.2%	3.6%	Down
4	Adult patients discharged with a principal psychiatry diagnosis who are readmitted within 30 days (%)	6.8%	7.1%	Down
5	Inpatient satisfaction rate (%)	62.0%	61.0%	Up
6	Outpatient satisfaction rate (%)	77.8%	81.3%	Up
7	Hospital-acquired Central Line-acquired Bloodstream Infection (CLABSI) rate	n/a	1.438	Down
8	HIV patients retained in care (%) (annual)	85.7%	83.5%	Up
9	Calendar days to third next available new appointment - adult medicine	23.0	18.6	Down
10	Calendar days to third next available new appointment - pediatric medicine	5.0	5.1	Down
11	Patient Cycle Time - Adult Medicine	88	79	Down
12	Patient Cycle Time - Pediatrics	70	70	Down
13	Patient Cycle Time - Women's Health	76	88	Down
14	Prenatal patients retained in care through delivery (%)	87.0%	86.1%	Up
15	General care average length of stay (days)	5.2	5.4	Down

Note: Due to change in reporting methodology, CLABSI FY 2016 is not available.

**ADDITIONAL QUESTIONS:**

- 1. Have the board members acknowledged that they have read and understood the mission of the public authority?**

Yes.

- 2. Who has the power to appoint the management of the public authority?**

Pursuant to the legislation that created NYC Health + Hospitals, the President is chosen by the members of the Board of Directors from persons other than themselves and serves at the pleasure of the Board. (Unconsolidated Law, section 7394)

- 3. If the Board appoints management, do you have a policy you follow when appointing the management of the public authority?**

The Governance Committee to the Board of Directors has, among its responsibilities, the duty to receive, evaluate and report to the Board of Directors with respect to the submissions of appointments of corporate officers.

- 4. Briefly describe the role of the Board and the role of management in the implementation of the mission.**

In addition to standing and special committees which have defined subject matter responsibilities and which meet monthly or quarterly, the Board of Directors meets monthly to fulfill its responsibility as the governing body of NYC Health + Hospitals and its respective facilities as required by law and regulation by the various regulatory and oversight entities that oversee NYC Health + Hospitals. Corporate by-laws and established policies outline the Board's participation in the oversight of the functions designated to management in order to ensure that NYC Health + Hospitals can achieve its mission in a legally compliant and fiscally responsible manner.

- 5. Has the Board acknowledged that they have read and understood the responses to each of these questions?**

Yes.