NURSING EXCELLENCE
With Our Patients.
For Our Patients.
October 25, 2016
NURSING EXCELLENCE

With Our Patients.
For Our Patients.

Tuesday, October 25, 2016
Reception at 2:00 p.m.
Program at 3:00 p.m.

Welcome
Lauren Johnston, RN, MPA, NEA-BC, FACHE
System Chief Nurse Executive
Vice President, Patient Centered Care

Greetings
Ram Raju, MD
President and Chief Executive Officer

Introduction
Antonio D. Martin
Executive Vice President
Chief Operating Officer

Awards Ceremony
Lauren Johnston, RN

Closing Remarks
Machelle Allen, MD
Acting Chief Medical Officer

Special thanks to

STAY CONNECTED. FOLLOW US.

2016 Nursing Excellence
A MESSAGE FROM
PRESIDENT AND CEO RAM RAJU

As impressed as I am by our nurses’ achievements, I am never surprised.

Not a day goes by when I don’t rediscover how they exemplify the most motivated, compassionate, and proficient health care professionals at work today.

That’s why I look forward each year to NYC Health + Hospitals’ Nursing Excellence Awards, which offers us a great opportunity to draw inspiration from the work of our system’s 8,000 talented nurses.

They are the true face of our health care system, having more contact with patients than any other members of our professional team. They bring skill, motivation, and commitment to a tough job each and every day, and offer compassionate care during some of the most difficult moments of our patients’ lives.

Our nurses are constantly learning and developing more advanced clinical skills, applying those skills to help better treat our patients, and reaching beyond the clinical setting to help patients’ take better charge of their own health and the health of their families. Our nurses are the front-line employees most responsible for helping us deliver on our promise to provide a superior patient experience to every New Yorker we serve.

As a physician, I would want no one else working beside me. As the chief executive of NYC Health + Hospitals, I would want no one else as the key representatives of our system. Congratulations and sincere thanks to our Nursing Excellence Award winners – you are indeed the best of the best.

Sincerely,

Ram Raju, MD, MBA, FACS, FACHE
President and Chief Executive Officer
DEAR GUESTS, COLLEAGUES, PARTNERS, FRIENDS, AND FAMILIES

Welcome to the NYC Health + Hospitals Nursing Excellence Awards. We are fortunate to have a wealth of amazing people among our more than 8,000 nurses. Their skills and deeds grow more impressive all the time – and I speak in all honesty when I say that the task of choosing our award winners grows more challenging each year.

We received more than 160 nominations from around the system this year, and the selection process was as inspiring as it was difficult. Ultimately, we selected six extraordinary nurses. Norma Moreira, champion of compassionate and appropriate end-of-life care. Deepa Vinoo, leader of a team whose innovative treatments of dementia markedly improve quality of life for patients, families, and staff. Rosetta Apisiga, a lauded provider of engaging and effective education in maternal/child health. Heidi Batomalaque, who travels to the Philippines at her own expense to share her expertise in hygiene and infection prevention. Stephanie Donohue, who has led an effort to standardize and improve our approach to treating survivors of sexual assault. Dana Deravin Carr, whose leadership in supportive discharge interventions helps prevent avoidable hospital readmissions for patients with high-risk diagnoses.

Each of the thousands of nurses on staff here at NYC Health + Hospitals is devoted to providing outstanding care to our many patients. By honoring these standout performers today, we hope to illuminate the talent and passion we see in action every day at our system’s many facilities. It’s my pleasure to present these winners to you. I am honored to work among them and among all the nurses of NYC Health + Hospitals.

Sincerely,

Lauren Johnston, RN, MPA, NEA-BC, FACHE
System Chief Nurse Executive, Vice President, Patient Centered Care
NURSING LEADERSHIP

Lauren Johnston, RN, MPA, NEA-BC, FACHE
System Chief Nurse Executive, Vice President, Patient Centered Care

Kim Mendez, RN, ANP, EdD
Deputy Executive Director, Chief Nurse Executive, NYC Health + Hospitals/Bellevue

Leah Matias, RN, ANP
Deputy Executive Director, NYC Health + Hospitals/Carter/Coler

Stanlee Richards, RN, BS, MA
Chief Nursing Officer, NYC Health + Hospitals/Carter

Susan Tadique, RN, MS, CPHQ
Chief Nursing Officer, NYC Health + Hospitals/Coler

Patricia Ruiz, RN, MA, NEA-BC, MBA
Deputy Executive Director, Chief Nurse Executive, NYC Health + Hospitals/Coney Island

Nancy Arias, RN, BSN
Chief Nursing Officer, NYC Health + Hospitals/Correctional Health Services

Joann B. Gull, RN, MSN
Deputy Executive Director, Chief Nursing Officer, NYC Health + Hospitals/Elmhurst

Karen Dudek, RN, MBA
Chief Nursing Officer, NYC Health + Hospitals/Gotham Health

Sue Ling Lee, RN, BSN, MPH
Associate Executive Director, Nursing, Patient Experience Officer, NYC Health + Hospitals/Gouverneur

Yanick Joseph, RN, EdD
Deputy Executive Director, Chief Nurse Executive, NYC Health + Hospitals/Herlrum

Hope Iliceto, RN, MSN
Deputy Executive Director, Chief Nursing Officer, NYC Health + Hospitals/Home Care

Suzanne Pennacchio, RN, MSN, CNE
Chief Nursing Officer, NYC Health + Hospitals/Jacobi

Opal Sinclair-Chung, RN, BSN, MS, MSEP
Chief Nursing Officer, Deputy Executive Director, Patient Care Services, NYC Health + Hospitals/Kings County

Lillian Diaz, RN, MBA, NEA-BC
Associate Executive Director, Chief Nursing Officer, NYC Health + Hospitals/Lincoln

Sheron Joseph, RN, DNS
Director of Nursing, NYC Health + Hospitals/McKinney

Noreen B. Brennan, PhD, RN-BC
Deputy Executive Director, Chief Nurse Executive, NYC Health + Hospitals/Metropolitan

Sheila Martin, RN, MSN, MBA
Acting Chief Nursing Officer, NYC Health + Hospitals/North Central Bronx

Joan Gabriele, RN, MA
Deputy Executive Director, Patient Care Services, NYC Health + Hospitals/Queens

Nancy Endozo, RN
Director, Nursing, NYC Health + Hospitals/Sea View

Angela Edwards, RN, MA
Deputy Executive Director, Chief Nurse Executive, NYC Health + Hospitals/Woodhull
2016 NURSING EXCELLENCE AWARD RECIPIENTS

Excellence in Clinical Nursing, Inpatient
NORMA MOREIRA, RN
NYC Health + Hospitals/Sea View

Excellence in Management
DEEPA VINOO, RN-BC, MSN
NYC Health + Hospitals/Coler

Excellence in Education and Mentorship
ROSETTA E. APISIGA, RN, MPH
NYC Health + Hospitals/Woodhull

Excellence in Advancing and Leading the Profession
DANA R. DERAVIN CARR, DRPH, MPH, MS, RN-BC, CCM
NYC Health + Hospitals/Jacobi

Excellence in Home, Community, or Ambulatory Care
STEPHANIE L. DONOHUE, RN, MSN, FNP, NYSAFE
NYC Health + Hospitals/Metropolitan

Excellence in Volunteerism and Service
HEIDI T. BATOMALAQUE, RN
NYC Health + Hospitals/Carter
NURSING EXCELLENCE NOMINEES

Wajeha Abdullah, RN
NYC Health + Hospitals/Elmhurst

Aneesa Ali, RN
NYC Health + Hospitals/Metropolitan

Francisco Amaro, RN
NYC Health + Hospitals/Lincoln

Rosetta E.Apisiga, RN
NYC Health + Hospitals/Woodhull

Soledad Areza, RN
NYC Health + Hospitals/North Central Bronx

Rajpreet Arora, RN
NYC Health + Hospitals/Queens

Beverley Arthur, RN
NYC Health + Hospitals/Kings County

Dorcas Asafu-Agyei, RN
NYC Health + Hospitals/Lincoln

Reginalt Atangan, RN
NYC Health + Hospitals/Queens

Heureuse Auguste, RN
NYC Health + Hospitals/Lincoln

Alva Bailey-White, RN
NYC Health + Hospitals/Kings County

Heidi T. Batomalaque, RN
NYC Health + Hospitals/Carter

Maloree Baxter Williams, RN
NYC Health + Hospitals/Jacobi

Nadege Belhomme, RN
NYC Health + Hospitals/Elmhurst

Denise Benford, RN
NYC Health + Hospitals/Gotham Health, Sydenham

Arlene Bennett, RN
NYC Health + Hospitals/Jacobi

Elizabeth Benson, RN
NYC Health + Hospitals/Correctional Health

Alberto Bermido, RN
NYC Health + Hospitals/Gotham Health, Morrisania

Rosanna Bernal, RN
NYC Health + Hospitals/Harlem

Rosa Borges, RN
NYC Health + Hospitals/Metropolitan

Stacy Brady, RN
NYC Health + Hospitals/Coney Island

Dorlanie Brown, RN
NYC Health + Hospitals/Correctional Health

Paula Brown, RN
NYC Health + Hospitals/North Central Bronx

Rosanda Cabbell, RN
NYC Health + Hospitals/Kings County

Dawn Caesar, RN
NYC Health + Hospitals/Gotham Health, Sydenham

Kimberly Campbell-Taylor, RN
NYC Health + Hospitals/Jacobi

Patricia Carter, RN
NYC Health + Hospitals/Harlem

Mariel Casimiro, RN
NYC Health + Hospitals/Gotham Health, Gouverneur

Andrew Cebritas, RN
NYC Health + Hospitals/McKinney

Xiaomei Cen-Huyhn, RN
NYC Health + Hospitals/Bellevue

Dan Ping Chan, RN
NYC Health + Hospitals/Bellevue

Lisa Charles, RN
NYC Health + Hospitals/Elmhurst

Young Suk Chung, RN
NYC Health + Hospitals/Elmhurst

Maria Colletti, RN
NYC Health + Hospitals/Elmhurst

Beverly Craib-Ricketts, RN
NYC Health + Hospitals/Bellevue

Seema Das, RN
NYC Health + Hospitals/Bellevue

Mervin David, RN
NYC Health + Hospitals/Bellevue

Odetta de Camp, RN
NYC Health + Hospitals/Elmhurst

Christina Deneddy, RN
NYC Health + Hospitals/Coney Island

Marcia Dixon, RN
NYC Health + Hospitals/Metropolitan

Mercedes Dewar, RN
NYC Health + Hospitals/Metropolitan

Dana R. Deravin Carr, RN
NYC Health + Hospitals/Jacobi

October 25, 2016
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Steve Malcolm, RN  
NYC Health + Hospitals/ Kings County

Katrina Maneri, RN  
NYC Health + Hospitals/ Coney Island

Dorothy McIntosh Waddy, RN  
NYC Health + Hospitals/ Sea View

Magna McQuilkin, RN  
NYC Health + Hospitals/ Kings County

Nora Milliagan, RN  
NYC Health + Hospitals/ Lincoln

Suja Mohan, RN  
NYC Health + Hospitals/ Queens

Marie Monestime, RN  
NYC Health + Hospitals/ Queens

Charna Mordelle, RN  
NYC Health + Hospitals/ Lincoln

Norma Moreira, RN  
NYC Health + Hospitals/ Sea View

Amanda Mullings, RN  
NYC Health + Hospitals/ Jacobi

Debra Murphy, RN  
NYC Health + Hospitals/ Elmhurst

Josephine Nwosu, RN  
NYC Health + Hospitals/ Correctional Health

Dilcia Ortega, RN  
NYC Health + Hospitals/ Harlem

Yamal Othman, RN  
NYC Health + Hospitals/ Metropolitan

Liza Pabiania, RN  
NYC Health + Hospitals/ Metropolitan

Henryka Paczkowski, RN  
NYC Health + Hospitals/ Jacobi

Ma Dulce Panes, RN  
NYC Health + Hospitals/ Jacobi

Queeniejoy Papa, RN  
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NYC Health + Hospitals/ Lincoln

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NYC Health + Hospitals/ Correctional Health

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NYC Health + Hospitals/ Bellevue

Anarkaly Shaw, RN  
NYC Health + Hospitals/ Metropolitan

Nelya Shimunova, RN  
NYC Health + Hospitals/ Correctional Health

Mala Singh, RN  
NYC Health + Hospitals/ Bellevue

Patricia Small, RN  
NYC Health + Hospitals/ Coney Island

Melissa Smith, RN  
NYC Health + Hospitals/ Kings County

Genevieve Stuber, RN  
NYC Health + Hospitals/ Coney Island

Werlina Subervi, RN  
NYC Health + Hospitals/ Metropolitan

Angelina Syku, RN  
NYC Health + Hospitals/ Jacobi

October 25, 2016
Keen Fan Sze, RN  
NYC Health + Hospitals/ Bellevue

Eileen Tabone, RN  
NYC Health + Hospitals/ Coney Island

Anshel Tavera, RN  
NYC Health + Hospitals/ Coney Island

Tambis Te, RN  
NYC Health + Hospitals/ Bellevue

Elena Tolentino, RN  
NYC Health + Hospitals/ Lincoln

Marisol Torres, RN  
NYC Health + Hospitals/ Bellevue

Gloria Tovar, RN  
NYC Health + Hospitals/ Elmhurst

Febe Trillanes, RN  
NYC Health + Hospitals/ Queens

Clara Tsui, RN  
NYC Health + Hospitals/ Gouverneur

Gina Tull, RN  
NYC Health + Hospitals/ Lincoln

Galina Vadrar, RN  
NYC Health + Hospitals/ Coney Island

Cynthia Valentin, RN  
NYC Health + Hospitals/ Lincoln

Phoebe Valenton, RN  
NYC Health + Hospitals/ Woodhull

Maria Vasquez, RN  
NYC Health + Hospitals/ Bellevue

Deepa Vinoo, RN  
NYC Health + Hospitals/ Coler

Marie Volcy-Registre, RN  
NYC Health + Hospitals/ Gotham Health, East New York

Xiang Ying Wang, RN  
NYC Health + Hospitals/ Bellevue

Vashti Watson, RN  
NYC Health + Hospitals/ Kings County

Suzette Williams, RN  
NYC Health + Hospitals/ Kings County

Candy Yip, RN  
NYC Health + Hospitals/ Harlem

Ellen Yu, RN  
NYC Health + Hospitals/ Gouverneur

Suleman Zahid, RN  
NYC Health + Hospitals/ Coney Island

Blesilda Zapanta, RN  
NYC Health + Hospitals/ Metropolitan

Alan Zara, RN  
NYC Health + Hospitals/ Lincoln

Amy Zarrow, RN  
NYC Health + Hospitals/ Bellevue

Patricia Zhao, RN  
NYC Health + Hospitals/ Gotham Health, Gouverneur

2016 Nursing Excellence
Excellence in Clinical Nursing, Inpatient

Norma Moreira, RN
Head Nurse, NYC Health + Hospitals/Sea View
19 years of service

“There is something sacred about participating in the cycle of human life and having the opportunity to make it better for the patients and their families.”

The delicate issues associated with preparing for end-of-life care are among the special challenges faced by Head Nurse Norma Moreira and her colleagues who care for the long-term residents of NYC Health + Hospitals/Sea View. Distressed by seeing residents who had not prepared advance health care directives being dispatched to unfamiliar acute-care facilities during their final phases of life, Moreira made it her mission to share information about the advance directive process, palliative care, the delegation of a health care proxy, and the DNR process with facility residents and their families. Taken together, these preparations help ensure that end-of-life care aligns with a patient's wishes, needs, and beliefs. In addition to educating her colleagues and her patients, Moreira reached out to every surrogate of those residents who were not capable of comprehending the process for themselves. Moreira’s unwavering advocacy saw Sea View increase the portion of residents with advanced directives to more than 60%. Today, proactive discussion about advance health care directives has become the norm and is a best practice within Moreira’s unit.

Moreira holds both Bachelor of Science in Nursing and Associate of Science in Nursing degrees from the College of Staten Island.
Excellence in Management

Deepa Vinoo, RN-BC, MSN
Assistant Director of Nursing, NYC Health + Hospitals/Coler
10 years of service

“As a team leader, I had an opportunity to really change our facility’s practice and culture to improve the quality of lives of residents who have dementia ... Team work and patient-centered care are key.”

As director/coordinator of the Memory Care Unit at NYC Health + Hospitals/Coler, Deepa Vinoo leads an interdisciplinary team that utilizes innovative techniques to effectively, holistically, and compassionately care for residents diagnosed with dementia. Vinoo has spearheaded ongoing training that has updated Coler’s caregiving approach to align with Alzheimer’s Association best practices and has helped 95 percent of her team to earn National Council of Certified Dementia Care Practitioners certification. “Music & Memory” is a standout program led by Vinoo at Coler; this program uses familiar music to reach behind the veil of dementia in order to draw out persons hidden behind the disability and reengage them with the world. Through this and other advanced treatment programs led by Vinoo, Coler has achieved significant reduction in antipsychotic medication administered to residents diagnosed with dementia, increased engagement and satisfaction among residents’ families, and fostered better interaction between residents and staff – a relationship vital to improving successful long-term care.

With more than 20 years of experience as a nursing instructor and clinician, Vinoo holds an MSN degree from Father Muller College of Nursing in Mangalore, India, and a BSN degree from Dr. M.V. Shetty Institute of Health Sciences in Mangalore, India.
“The role of the nurse has been transformed from that of a ‘handmaiden’ to one which requires the professional to be knowledgeable and skilled in operating lifesaving equipment.”

In her role as Clinical Educator for Maternal-Child Health at Woodhull, Rosetta Apisiga has strengthened and revitalized the facility’s nursing education program by establishing a curriculum that fosters critical thinking, responsibility, accountability, and sound clinical decision making. Apisiga’s Fetal Heart Rate Monitoring course has improved outcomes for mothers and babies by empowering staff to more quickly and accurately detect, identify, and address fetal heart rate changes, and the protocols she helped develop for prompt recognition and response to maternal hemorrhages work to better address risks associated with the most common cause of maternal mortality in New York State. Apisiga earns outstanding evaluations from her training course participants – under her effective guidance, newly hired or transferred nursing staff at Woodhull are consistently successful in completing their orientation in the prescribed 12-week time period or less.

Apisiga has more than 30 years of experience in nursing. Among her degrees, she holds a Master in Public Health, Maternal and Child Health from New York Medical College; a Bachelor of Science in Health Administration from St. Joseph’s College in Brooklyn; a diploma in Midwifery from Mother’s Hospital in London, England; and a diploma in General Nursing from Southern General Hospital in Glasgow, Scotland.
Excellence in Advancing and Leading the Profession

Dana R. Deravin Carr, DrPH, MPH, MS, RN-BC, CCM
RN Care Manager – Care Transitions, NYC Health + Hospitals/Jacobi
14 years of service

“I don’t believe in hoarding knowledge. I share what I know and what I learn with my peers with the goal of enhancing, growing, developing, and transforming our profession.”

Dana Deravin Carr has been described as a trailblazer. A leader for the Care Management Department’s Transitions of Care Initiative – an important program that helps prevent avoidable patient readmissions – Carr takes an active role in formulating innovative discharge interventions for patients with high-risk diagnoses, including congestive heart failure, asthma, and diabetes. These initiatives have seen Carr forging connections within ambulatory care and the community, helping ensure that patients maintain access to the hospital and its programs upon discharge.

A strong believer in “paying it forward,” Carr mentors peers and has conducted local nursing workshops for the Department of Nursing Education at Jacobi and for the new Care Management initiative at Harlem. Carr is an active lecturer, she currently serves on the editorial board of The Journal of the New York State Nurses Association, and her writings on a variety of health topics have appeared in publications including the American Journal of Hospice and Palliative Care and the Journal of Palliative Medicine.

With more than 40 years in the nursing profession, Carr holds a DrPH and MPH from New York Medical College, MS from College of New Rochelle, and RN-BC from Skidmore College. Carr holds Case Management certifications from the Commission for Case Management Certification and the American Nurses Credentialing Center.
“Caring for survivors of sexual assault poses a unique and important challenge for nurses. It is our job to empower survivors, reestablish their trust, and provide them with a sense of safety again.”

Stephanie Donohue has been instrumental in transforming the care provided to survivors of sexual assault by streamlining processes, removing barriers, and improving communication. Under her leadership, Donohue has standardized a Sexual Assault Response Team (SART) process at NYC Health + Hospitals/Metropolitan, NYC Health + Hospitals/Bellevue, and NYC Health + Hospitals/Harlem that mobilizes a team of specialized registered nurses, nurse practitioners, and physician assistants to perform necessary exams within an hour of being contacted. Donohue has established networks linking hospitals with law enforcement and rape crisis counselors to more holistically treat and support sexual assault survivors, sharing data from the three hospitals with the Manhattan District Attorney's Office and other agencies to help identify trends in the community. A passionate leader and advocate for survivors of sexual assault, Donohue is often called upon to share her experience and expertise.

Donohue has 16 years of nursing experience. She holds an MSN-FNP from Pace University and a BSN from Molloy College, and is a Certified New York State Sexual Assault Forensic Examiner. She is a member of the American Academy of Nurse Practitioners, the National Association of Nurse Practitioners in Women's Health, and the International Association of Forensic Nurses.
Excellence in Volunteerism and Service

Heidi T. Batomalaque, RN
Head Nurse, Infection Preventionist, NYC Health + Hospitals/Carter
30 years of service

“When you recognize your potential, don’t limit yourself to your own workplace. Extend your services and impart your God-given gifts to the rest of the world.”

Using her personal time and at her own expense, Heidi Batomalaque has participated in three annual medical missions to the Philippines to help improve the lives, well-being, and health of those in need. Batomalaque is part of a team of doctors, nurses, and dentists who treat adults and children, providing free medicine, surgical and dental procedures, and outreach through food donation programs. Batomalaque’s vast experience in the area of infection control has played a critical role during her medical missions in educating target populations about the prevention and spread of infection through proper hygiene practices. She is an active member of several community organizations and serves as a Praise Ministry coordinator, community worship leader, and Life in Spirit Seminar ministry coordinator in her local church.

In her role as infection preventionist at Carter, Batomalaque is responsible for monitoring infection prevention and control activities, and implementing and evaluating infection prevention and control measures. She also educates others regarding infection risk, prevention, and control.

Batomalaque holds a BSN from Silliman University College of Nursing.
NYC Health + Hospitals Nursing Champion

The Nursing Champion Award is an annual honor that is bestowed upon a person or organization to recognize demonstrated support for nurses and the nursing profession. The winner is selected by the facility CNOs and the System Chief Nurse Executive.

This recipient does not have to be a nurse, or even be associated with NYC Health + Hospitals, but must display an understanding of the challenges facing nursing, be a facilitator in smoothing those challenges, and a supporter of both the profession and individual nurses. In addition to recognition at this ceremony, the honoree’s name will be prominently displayed on a plaque to be updated every year.

Jonas Center for Nursing and Veterans Healthcare

Founded in 2006 by Barbara and Donald Jonas, the Jonas Center for Nursing and Veterans Healthcare (Jonas Center) is a philanthropic organization dedicated to improving American health through the support of nursing. Through a range of philanthropic programs, the Jonas Center helps shape future generations of nurse leaders by developing outstanding instructors, advancing nursing scholarship, and sparking innovative practice.

The Jonas Center offers the Jonas Nurse Leaders Program, which seeks to increase the number of faculty with advanced degrees available to teach in nursing schools nationwide, as well as the number of advanced practice nurses providing direct patient care. The organization’s Jonas Veterans Healthcare Program aims to increase the number of advanced practice nurses and faculty who are trained specifically in the unique needs of our veteran population.

In 2006, the Jonas Center provided funding for NYC Health + Hospitals’ Leadership Academy for Nurse Leaders. Over the three-year grant period, a cohort of NYC Health + Hospitals nurses received training in the Academy’s intensive curriculum designed to build business skills, improve patient safety, and groom NYC Health + Hospitals’ future nurse leaders.
The International Pledge for Nurses

In full knowledge of the obligations I am undertaking, I promise to care for the sick with all the skill and understanding I possess, without regard to race, creed, color, politics, or social status, sparing no effort to conserve life, to alleviate suffering, and to promote health.

I will respect at all times the dignity and religious beliefs of the patients under my care, holding in confidence all personal information entrusted to me, and refrain from any action which might endanger life or health.

I will endeavor to keep my professional knowledge and skill at the highest level and to give loyal support and cooperation to all members of the health team.

I will do my utmost to honor the international code of ethics applied to nursing and to uphold the integrity of the professional nurse.